

PHENOMENAL COMMUNICATIONS, LLC

Talent Development that works.



Past Performance

LaGuardia Airport, Terminal B

World's Best New Airport Terminal 2023

5-Star Airport Terminal

- ▲ PhenomComm facilitates live customer service training for team members – including retail, restaurant, contractor, airline, and TSA

JFK Terminal 4, JFKIAT/SSP America

- ▲ PhenomComm conducted 360° Customer Service Intensive for dine-in restaurants

Prisma Health; Carolinas Credit Union League; University of SC; SCANACorp/Dominion Energy; Midlands Technical College

- ▲ Professional development
- ▲ Regional conference moderator
- ▲ Keynote speaker

*Skytrax Ratings is a global evaluation system that rates airlines & airports on their quality standards.

Core Competencies

PhenomComm develops and delivers end-to-end training solutions – from observation & design to live facilitation & coaching to performance review & assessment.

- ▲ Instructional Curriculum Design
- ▲ Live Training Facilitation
- ▲ Performance Review & Coaching

Differentiators

- ▲ 20+ years of experience in talent development – full training cycle from start to finish.
- ▲ Seasoned expertise in developing content and delivery methods that garner results.
- ▲ In-depth understanding of performance motivators for present-day talent pool.

MWBE: in process

CAGE: 7FTN7

DUNS: 959690293

NAICS: 611430

SIC: 87420205

PhenomComm grows your team to be exceptional.

Paulette Cunningham, Principal

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